



## **Lifetime Limited Warranty**

### **Kitchen Faucet/Bathroom Faucet Warranty**

Aquavit products are manufactured and tested to the highest quality standards by Aquavit Bath Co; Ltd. (“Aquavit”).

Aquavit warrants its faucets from leaks and all manufacturing defect, with a 10 years Warranty during normal residential use for as long as the original consumer purchaser owns his or her home. This warranty is non-transferrable.

- Description of the problem
- Photo of the product
- The date the product was purchased and from whom the product was purchased. Also include your original invoice (Proof of purchase)

Limited Lifetime Warranty is only applicable to cartridges: Thermostatic, Ceramic and Pressure Balance, and to diverters. For rest of products and components the applicable warranty will be:

In general, faucets and accessories warranty is 5 years against all manufacturing defect, except for the flexible hoses, gaskets, joints and rest of parts that are subject to wear and tear, that will be limited to 1 year warranty.

Warranty invalidity, the warranty will be null and void in case of:

- Wrong installation or installation from companies/persons without in force applicable plumbing license in the state and/or province. Also, misuse, abuse, importer care and maintenance or use of non-compatible replacement parts.
- Installation not according to the product instructions provided.
- Defects produced in case of use of harsh, solvents or any corrosive or chemical products whether the products is applied by the owner or a third party for the owner.
- Lack of maintenance and cleaning in shower-heads, shower-hands, aerators and, in general, wrong use of product.

AQUAVIT will, free of charge, replace or repair during the warranty applicable period any part or product that proves defective in manufacturing. The replacement

parts will be chosen according to the current product availability. AQUAVIT is not responsible for labor charges, installation or other incidental or consequential costs. This warranty is limited to the above.

## **Restrictions**

This warranty does not cover antediluvian, discontinued, or display products, whether such items are purchased at discount outlets, unauthorized dealers, and/or sold on clearance.

This warranty does not cover instances of negligence, misuse, abuse, improper installation, carelessness, accident, hard water or mineral deposits, exposure to corrosive materials, misapplication, damages caused by improper maintenance, alteration of the product, or failure to follow care or installation instructions enclosed with your product. Avoid using abrasive cleaners such as powders, bleach, ammonia, alcohol, or chlorine. Avoid using abrasive pads, steel wool, or wire brushes, as these will damage and wear down the finish.

This warranty does not apply unless the Aquavit product is installed by a fully insured and licensed trade professional. Aquavit insists that such professionals have experience in the installation of bathroom and kitchen manufactured goods.

This warranty does not cover labor charges or costs of removal and reinstallation of said product. This warranty does not allow recovery of incidental or consequential damages such as loss of use, delay, property damage, or other consequential damages, and Aquavit accepts no liability for such damages.

This warranty does not cover Marine or Outdoor Installation.

Except as otherwise provided above, Aquavit makes no warranties, expressed or implied, including warranties of merchantability and fitness for a particular purpose, or compliance with any code.

Shipping charges will be covered for the first (1) year of the warranted replacement part or product. International shipping fees are not included.

## **Commercial Warranty**

Aquavit extends the above warranty for a period of one (1) year to purchasers of products for industrial, commercial, and business use.

All incidental or consequential damages are specifically excluded. No additional warranties, express or implied, are given, including but not limited to any implied warranty of merchantability or fitness for a particular purpose.

Some countries do not allow the exclusion or limitation of incidental or consequential damages, or limitations on how long an implied warranty lasts, so the above limitations or exclusions may not apply to you.

This warranty gives you specific legal rights, and you may also have other rights which vary from country to country.

AQUAVIT BATH CO; LTD has the right to change, modify, and/or update the warranty policy at any time. For the latest, most up to date comprehensive warranty, go to [www.aquavitbath.com](http://www.aquavitbath.com)

If you are an **AUTHORIZED PARTNER**, please contact a Partner Support Representative at:

AQUAVIT BATH CO; LTD. 210, Guanyuan Office Building, Lecong Town, Foshan, China, +86-757-28104657, [info@aquavitbath.com](mailto:info@aquavitbath.com)

**In requesting warranty service, please be ready to provide:**

- 1. Proof of purchase/PO Number**
- 2. A description of the problem**
- 3. Photos or Videos show the problems**
- 4. Quantities**